



SHAMILI HYDEL POWER PROJECT PVT. LTD.

CIN : U40108KA2006PTC039768 [Incorporated under Companies Act. 1956]

GSTIN : 29AAKCS2401G1ZH

FEEDBACK ON OVERHAULING OF GENERATORS AT SITE

Date: 15-12-2020

To,

SN Power Solution

#3B, Site no 29A, 2nd Phase

KIADB Main road, Opp BWSSB

Peenya Industrial Area

Bangalore-560058

Dear Sir,

Sub: Feedback on overhauling Of Generator M/s. Shamili Hydel Power Project Pvt. Ltd.

This is to certify that we have taken services from M/s. SN Power Solution Bangalore for Overhauling of our 2x 5.5 MW , WD195, 11kV, 750 rpm, 0.85pf hydro Generators (with Co2 cleaning & electrical testing).

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to other companies (prospective buyers).

Best Regards,

For Shamili Hydel Power Project Pvt. Ltd.

for *[Handwritten Signature]*

Seal & Sign:

Hogish

Name: Authorized Signature

Designation: Plant Engineer

Place: *Holeshanekar nasayana.*



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SATISFACTION AND REVIEW

Name of the Customer		M/s Shamili Hydel Power Projects Pvt. Ltd.
Project		M/s. Shamili Hydro Power
Rating of Generator		2 x 5.5 MW
Make of the Generator		TDPS
Nature of work		Overhauling of Generators (with CO2/ dry ice cleaning)
Sl.No.	Discipline	Rating (Please use 0 to 5 scale)
1	Meeting the technical specification	4
2	Aesthetics of the materials and packing	5
3	Workmanship	5
4	Performance of the materials	5
5	Documentation	5
	DELIVERY	
1	Meeting the committed delivery date	4
2	Submission of drawings & other documents	4
	COMMUNICATION	
1	Pre sales	4
2	During Execution	5
3	Post sales	5
	SERVICE	
1	Before dispatch stage	4
2	After dispatch stage	4
3	During service	4
4	After commissioning	4
5	Response to the emergency call	5
6	Closing the complaints	5
0-Total Dissatisfaction		
1-Immediate Action Required		
2-Poor		
3-Average		
4-Good		
5-Excellent		
Suggestions for Improvements:		
Any other specific remarks:		

Name : Harish

Designation: Plant Engineer

Signature : 
For Shamili Hydel Power Project Pvt. Ltd.

Date: 15/12/2020


Authorized Signature