

MAJOR OVERHAULING FEEDBACK

Date: 14-12-2023

To,

SN Power Solution
#3B, Site no 29A, 2nd Phase
KIADB Main road, Opp BWSSB
Peenya Industrial Area
Bangalore-560058

Dear Sir,

Sub: Feedback during major overhauling below Machine:

- **15MW, MAKE -SNM TURBINE ,TYPE -C6-R9-ER, RPM-1500, WEIGHT-23000,SERIAL NO.-21100**
- **GENERATOR DETAILS – TC-152, 15MW, PF-0.8, 11KV, RPM-1500, POLE-4, MAKE –TDPS SERIAL NO-2K30224-01**

This is to inform that **M/s SN Power Solution, Bangalore** has done Major overhauling, special electrical testing for 15MW Turbine and Generator.

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to prospective buyers.

Best Regards,

Seal & Sign:

Name:

Designation:

Place:



SATISFACTION and REVIEW

Name of the Customer		M/S. Vishwaraj Sugar Industries Ltd.
Rating of Generator		15MW
Make of the Generator		SNM and TDPS
Scope		MAJOR OVERHAULING OF STG
Resent overhauling month/year		2002
Sl. No.	Discipline	Rating (Please use 0 to 5 scale)
1	Workmanship quality during turbine casing open and closing	5
2	Knowledge/Performance of the work,Overhauling	5
3	Documentation- Elec/Mech test reports and Overhauling reports	5
4	Quality of hand tools and lifting tools	5
5	Punctuality	5
COMMUNICATION		
1	Pre sales	5
2	During work – Team co-ordination	5
3	During commissioning	5
SERVICE		
1	Mobilization commitment	5
2	Special tools handling & Heavy weight materials lifting process	5
3	Safety guards/Shoes/Helmets/Glows - PPE	5
4	Emergency support in 24 hours	5
DURING SERVICE		
1	Commissioning support	5
2	Response to the pending work	5
3	Generator Special electrical test ELCID/RSO	5
4	Closing the complaints	5
5	Quality of the chain pulley, webslings and tools	5
6	Quality of cleaning -Turbine Gearbox and generator	5
7	Meeting the technical specification	5
8	Maintain the cleanness of the area	5
0-Total Dissatisfaction		
1-Immediate Action Required		
2-Poor		
3-Average		
4-Good		
5-Excellent		
Suggestions for Improvements:Good quality of technical team and our work completed with on time		

Name : S.J.
Designation : C.S. Jirumath
Signature : G.M. (Tech)



Date :

MAJOR OVERHAULING FEEDBACK

Date: 14-12-2022

To,

SN Power Solution
#3B, Site no 29A, 2nd Phase
KIADB Main road, Opp BWSSB
Peenya Industrial Area
Bangalore-560058

Dear Sir,

Sub: Feedback during major overhauling below Machine

- **22.4MW, MAKE -SNM TURBINE ,TYPE -C9-R11-ER, SPEED-4922RPM, INLET STEAM-510°C ,SERIAL NO.-21901**
- **GENERATOR DETAILS – TC-172, 22.4MW, PF-0.8, 11KV, RPM-1500, POLE-4, MAKE –TDPS SERIAL NO-2K308623-01**

This is to inform that **M/s SN Power Solution, Bangalore** has done Major overhauling, of Turbine Gearbox and alternator with special electrical testing for 22.4MW SNM Turbine and TDPS-Generator. **At our VSIL,**

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to prospective buyers.

Best Regards,

Seal & Sign:

Name:

Designation:

Place:



Name of the Customer		M/S. Vishwaraj Sugar Industries Ltd.
Project		
Rating of Turbine and Generator		22.4MW
Make of the Turbine and Generator		M/s SNM and TDPS
Scope		MAJOR OVERHAULING, SPECIAL ELECTRICAL TESTING
Resent overhauling month/year		2005
Sl. No.	Discipline	Rating (Please use 0 to 5 scale)
1	Aesthetics of the workmanship	5
2	Performance of the work during overhauling	5
3	Documentation- Elec/Mech test reports and Overhauling reports	5
4	Quality of hand tools and lifting tools	5
5	Punctuality	5
COMMUNICATION		
1	Pre sales	5
2	During work	5
3	During commissioning	5
SERVICE		
1	Mobilization commitment	5
2	Special tools handling & Heavy weight materials lifting process	5
3	Safety guards/Shoes/Helmets/Glows	5
4	Emergency support in 24 hours	5
5	Sand blasting quality and equipment	5 Excellent
DURING SERVICE		
1	Commissioning support	5
2	Response to the pending work	5
3	Special electrical test (RSO)(ELCID) and Others	5
4	Closing the complaints	4
5	Quality of the chain pulley, webslings	5
6	Quality of the cleaning process for all Bearing	5
7	Meeting the technical specification	5
8	Maintain the cleanness of the area	5
0-Total Dissatisfaction		
1-Immediate Action Required		
2-Poor		
3-Average		
4-Good		
5-Excellent		
Suggestions for Improvements: Good quality of technical team and our work completed with on time		

SATISFACTION and REVIEW

Name : *[Signature]*
Designation : *C.S. Jirumath*
Signature : *Am (Tech)*



Date :