

MAJOR OVERHAULING FEEDBACK

Date: 03-06-2022

To,

SN Power Solution

#3B, Site no 29A, 2nd Phase
KIADB Main road, Opp BWSSB
Peenya Industrial Area
Bangalore-560058

Dear Sir,

Sub: Feedback during major overhauling of Kirloskar Toyo Denki series generator **5000KVA, Type-TC110, 1500RPM, 3.3KV, M/C No- X140128-01**

This is to inform that we have done Major overhauling with Co-2 cleaning with varnishing, And Special electrical testing for **5 MVA ,3.3kV, 1500RPM, M/C No- X140128-01, Murugappa Group (M/s Coromandel international Limited)** from M/s SN Power Solution.

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to prospective buyers.

Best Regards,

Seal & Sign:

Name: **S-VENKATESAN**

Designation: **ACM**

Place: **Ennore, Chennai**



SATISFACTION and REVIEW

Name of the Customer		M/s Coromandel International limited, Ennore Chennai
Project		4MW CPP
Rating of Generator		5000 KVA
Make of the Generator		Kirloskar Toyo Denki Series
Scope		MAJOR OVERHAULING WITH SPECIAL ELECTRICAL TESTING, CO-2 CLEANING
Resent overhauling month/year		2002
Sl. No.	Discipline	Rating (Please use 0 to 5 scale)
1	Aesthetics of the workmanship	5
2	Performance of the work during overhauling	5
3	Documentation- Elec/Mech test reports and Overhauling reports	5
4	Quality of the tools	
D	COMMUNICATION	
1	Pre sales	A
2	During work	A
3	During commissioning	5
E	SERVICE	
1	Mobilization commitment	A
2	Special tools handling & Heavy weight materials lifting process	H
3	Safety guards/Shoes/Helmets/Gloves	4
4	Emergency support in 24 hours	5
F	During service	
1	Commissioning support	5
2	Response to the pending work	H
3	Closing the complaints	H
4	Quality of dry ice machine and dry ice cleaning	5
5	Quality of the chain pulley, Wire ropes, webslings	5
6	Quality of the cleaning process for bearings	5
7	Meeting the technical specification	5
8	Maintain the cleanness of the area	A
0-Total Dissatisfaction		
1-Immediate Action Required		
2-Poor		
3-Average		
4-Good		
5-Excellent		
Suggestions for Improvements:		

Name : S. VENKATESAN
Designation: A/C Man
Signature : S. Venkatesan



Date : 03/06/22