



**ENGINEERING & INDUSTRIES LTD.**

**Sugar Unit : Khatauli**

Vill.-Sheikhpura, Khatauli-251201 Distt. Muzaffarnagar (U.P.)

Tel.: 9897133335, 9897544464

Fax : +91-1396-272309, 272347

**MAJOR OVERHAULING FEEDBACK**

Date: 27-02-2021

To,

**SN Power Solution**

#3B, Site no 29A, 2<sup>nd</sup> Phase

KIADB Main road, Opp BWSSB

Peenya Industrial Area

Bangalore-560058

Dear Sir,

**Sub: Feedback during major overhauling of TDPS generator 30000KVA, Type-TC 210, 1500RPM, 11000V, 1575A, M/c No-2K505120-01**

This is to inform that we have taken major overhauling, Dry Ice Cleaning & Special Electrical tests through **SN Power solution** for TDPS Generator 30000KVA, Type-TC 210, 1500RPM, 11000V, 1575A, M/c No-2K505120-01

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to prospective buyers.

Best Regards,

Head Power Plant  
Cogen  
Triveni Engg. & Industries Ltd.  
KHATAULI-251201

Seal & Sign:

Name : Vikas Agarwal

Designation : GM(PP)

Place : Khatauli

**SATISFACTION and REVIEW**

<b>Name of the Customer</b>		Triveni Engineering & Industries Ltd(Khatauli)
<b>Project</b>		2 X 23 MW Cogen-Plant
<b>Rating of Generator,M/c No</b>		30000KVA;2K505120-01
<b>Make of the Generator</b>		TDPS
<b>Scope</b>		Complete major overhauling, Dry Ice Cleaning & Special Electrical tests
<b>Resent overhauling month/year</b>		2020
<b>Sl.No.</b>	<b>Discipline</b>	<b>Rating (Please use 0 to 5 scale)</b>
1	Aesthetics of the workmanship	4
2	Performance of the work during overhauling	4
3	Documentation- Elec/Mech test reports and Overhauling reports	4
4	Quality of the tools	4
5	Punctuality	4
<b>D</b>	<b>COMMUNICATION</b>	
1	Pre sales	4
2	During work	4
3	During commissioning	4
<b>E</b>	<b>SERVICE</b>	
1	Mobilization commitment	4
2	Special tools handling &Heavy weight materials lifting process	4
3	Safety guards/Shoes/Helmets/Gloves	4
4	Emergency support in 24 hours	4
<b>F</b>	<b>During service</b>	
1	Commissioning support	4
2	Response to the pending work	3
3	Closing the complaints	4
4	Quality of dry ice machine and dry ice cleaning	5
5	Quality of the chain pulley, Wire ropes,webslings	4
6	Quality of the cleaning process for bearings	4
7	Meeting the technical specification	4
8	Maintain the cleanness of the area	4
<b>0-Total Dissatisfaction</b>		
<b>1-Immediate Action Required</b>		
<b>2-Poor</b>		
<b>3-Average</b>		
<b>4-Good</b>		
<b>5-Excellent</b>		
<b>Suggestions for Improvements:</b>		

Name : Vikas Agarwal

Designation : GM(PP)

Signature : 

Date : 27.02.2021