



M S METALS & STEELS PRIVATE LIMITED

[Steel Manufacturing Division]

Works : Sy, No 12 & Part of 14, Hirekasinakandi Village, Tq & Dist: Koppal, Karnataka, INDIA - 583228 Landline : 9071703611/12
City Office : D.No. 622/3, Commercial Complex, 2nd Floor, College Road, Hosapete, Vijayanagar (Dist), Karnataka, INDIA - 583201.
Land Line: 08394-295120, 220812 | Email : hrdhospet@mtcgroup.in | Web: www.mtcgroup.in

CIN : U27320MH2004PTC355033 | GST: 29AAICS1940E3ZB | PAN: AAICS1940E



MAJOR OVERHAULING FEEDBACK

Date: 12-11-2022

To,

SN Power Solution
#3B, Site no 29A, 2nd Phase
KIADB Main road, Opp BWSSB
Peenya Industrial Area
Bangalore-560058

Dear Sir,

Sub: Feedback during major overhauling of 12MW, PF-0.8, TC- 150,1500RPM, M/c Nos- 2K10121319-01,
Make- TDPS

This is to inform that M/s **SN Power Solution, Bangalore** has done major overhauling, CO-2 cleaning and Special electrical testing for TDPS Generator, 12MW, PF-0.8, TC- 150,1500RPM, M/c Nos- 2K10121319-01, Make- TDPS from M/s SN Power Solution.

We appreciate your responsiveness, business professionalism and customer support and have no hesitation in referring your company to prospective buyers.

Best Regards,

V. Srinivas

Seal & Sign:

Name: vuppala srinivas

Designation: General Manager

Place: Koppal





MTC GROUP
METTLE MAKES US

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SATISFACTION and REVIEW

Name of the Customer		M/s METALS & STEELS PVT LTD
Project		CPP
Rating of Generator		15000KVA
Make of the Generator		TC150,12MW,11kV,1500RPM,0.8PF 2K10121319-01
Scope		MAJOR OVERHAULING,CO-2, Varnish and Heating
Resent overhauling month/year		2017
Sl.No.	Discipline	Rating (Please use 0 to 5 scale)
1	Aesthetics of the workmanship	5
2	Performance of the work during overhauling	5
3	Documentation- Elec/Mech test reports and Overhauling reports	5
4	Quality of the rotor removal tools and hand tools	5
5	Punctuality	5
COMMUNICATION		
1	Pre sales	5
2	During work	5
3	During commissioning	5
SERVICE		
1	Mobilization commitment	5
2	Special tools handling & Heavy weight materials lifting process	5
3	Safety guards/Shoes/Helmets/Glows	5
4	Emergency support in 24 hours	5
DURING SERVICE		
1	Commissioning support	5
2	Response to the pending work	5
3	Special electrical test (RSO,TAN,ELCID)	5
4	Closing the complaints	5
5	Quality of CO-2&Varnishing process (Machine)	5
6	Quality of the chain pulley, Wire ropes,webslings	5
7	Quality of the cleaning process for DE and NDE Bearing	5
8	Meeting the technical specification	5
9	Maintain the cleanness of the area	4
0-Total Dissatisfaction		
1-Immediate Action Required		
2-Poor		
3-Average		
4-Good		
5-Excellent		
Suggestions for Improvements:		

Name : Vuppala Srinivas

Designation: General Manager

Signature : *V. Srinivas* 12/11/2024

